JOB ANNOUNCEMENT COMPETITIVE NOTICE

U.S. DEPARTMENT OF LABOR An Equal Opportunity Employer

Position: Unemployment Insurance Program Specialist Series/Grade: GS-106-12	Announcement No: ETA-04-055PN
	Opening Date: 3/31/04
	Closing Date: 4/13/04
Salary Range: \$60,638 – 78,826 (includes locality pay of 14.63%)	Number of Vacancies: One (1)
	Bargaining Unit: Yes
Organizational/Geographic Location: Employment & Training Administration Office of Workforce Security Division of Unemployment Insurance Operations State Programs Team Washington, DC	Promotion Potential: No
	Civil Service Status Required: No
	Temporary Position: No – Permanent
	Part-time Position: No – Full Time
Duty Station: Washington D.C.	Area of Consideration: All Eligible Candidates and *ICTAP Eligibles Within the Local Commuting Area

Applications will also be accepted from persons who qualify under noncompetitive hiring authorities, such as (but not limited to) Veterans Readjustment Appointment (VRA eligibles), 30% or more compensable veterans, persons with disabilities, Outstanding Scholar, or present/ former Peace Corps personnel. Additionally, veterans who are preference eligibles or who have been separated from the armed forces under honorable conditions after substantially completing three years of continuous active military service may apply under the Veterans Employment Opportunity Act.

Detailed application instructions and an on-line application form are available on the Employment and Training Administration, Office of Human Resources web site at URL: http://wdsc.doleta.gov/jobs/

Position Duties and Responsibilities:

This position is located in the U.S. Department of Labor (DOL), Employment and Training Administration (ETA), Office of Workforce Security (OWS), Division of Unemployment Insurance Operations. The Unemployment Insurance (UI) program is one of the largest income maintenance programs in the federal government. Although UI benefits are paid by the states, the Department of Labor has oversight responsibility for the UI program, ensuring program integrity and ensuring that state laws and practices meet federal law requirements.

The incumbent's primary responsibilities include the following duties:

- Assists senior program specialists in monitoring and overseeing UI program administration and
 performance associated with states' UI program operations, including integrity programs such as benefit
 payment control and internal security.
- Provides technical and programmatic assistance to staff in the National Office, Regional Offices and State Workforce Agencies (SWAs) regarding program requirements, benefit program operations, and use of information technology (IT) systems.
- Performs individually or participates on various teams to address program needs and initiatives, which may involve other ETA offices and/or organizations.
- Works on a variety of projects to enhance or improve states' operational performance related to UI
 program integrity and provides technical assistance related to UI claims taking and claims processing as
 well as program integration with other related workforce investment programs and services.
- Reviews states' performance related to state and federal programs; develops/conducts training, when
 necessary; performs analysis; and prepares reports for management relating to state performance and
 integrity activities.
- Participates in the development of program requirements, guidance, policies, rules, handbooks, technical assistance guides, and advisories that relate to UI program operations and program integrity.

Qualification Requirements: (Applicants must meet qualification, legal, and regulatory requirements for the position by closing date of this vacancy announcement.)

Applicants must have one year (52 weeks) of specialized experience equivalent to the GS-11 grade in the Federal service. Specialized experience is experience in or directly related to the line of work of the position to be filled and which has equipped the applicant with the particular knowledge, skills and abilities to successfully perform the duties of the position to be filled (as listed in the above Duties and Responsibilities).

*ICTAP (Interagency Career Transition Assistance Program candidates): Applicants applying for special selection priority under 5 CFR Part 330 Subparts C or G (ICTAP), must be well qualified and submit proof of eligibility, i.e., RIF separation notice, certificate of expected separation, or other agency certification that you are in a surplus occupation; submit the last or current performance rating of record of at least fully successful or equivalent; apply for a vacancy at or below the grade level from which separated; file an application for a specific vacancy within the time frame indicated in the announcement; and be well qualified for the position. If separated through compensable injury or disability, no performance rating is required. Well qualified is defined as: A rating of at least Good on evaluation factors designed as High (H).

CONDITIONS OF EMPLOYMENT

METHOD OF EVALUATION

Applicants meeting the minimum qualification requirements for this position may be further evaluated against other job related factors to determine who will be referred to the selecting official. The rating and ranking of candidates to determine the best qualified will be accomplished by comparing the candidate's knowledge, skills and abilities against those of other eligible candidates for each of the evaluation factors. The most important factors will be designated by the letter (H), indicating high. These factors are essential to the successful performance of the duties of the position. The candidate's experience, training, awards and performance appraisal will be considered in the evaluation process. It is the responsibility of the applicant to provide all of the information needed by the closing date of this announcement. Current and/or past supervisors may be contacted unless specified otherwise. Applicants may be interviewed by a panel and/or the selecting official or his/her designee.

In addition to meeting the minimum qualifications and eligibility requirements for special priority consideration, ICTAP candidates must meet the desired level of performance as indicated by the knowledge, skills, and abilities and be rated well qualified. Well qualified is defined as a rating of at least Good on evaluation factors designed as High (H). It is **highly recommended**, but not required, that all candidates address and submit the evaluation factors on a separate sheet of paper. To be considered Highly Qualified (HQ), applicants need to receive a rating of "High" (H) in all factors listed below designated (H). For ICTAP eligibles to be considered well qualified, they must receive a rating of "High" (H) in factors 1, 3, & 5 and a rating of Medium (M) in factor 2 & 4. **Failure to address these evaluation factors may impact your final rating and/or ranking.**

IT IS HIGHLY RECOMMENDED THAT ALL APPLICANTS ADDRESS EACH OF THE EVALUATION FACTORS LISTED BELOW. FAILURE TO ADDRESS THESE EVALUATION FACTORS MAY IMPACT YOUR FINAL RATING OR RANKING. EVALUATION FACTORS: Factors designated (H) are rated high.

- 1. Knowledge of the unemployment insurance (UI) program and working knowledge of the UI federal and state laws and regulations governing the program. (H)
- 2. Knowledge of state UI and federal unemployment compensation benefits operations. (H) (M) for ICTAP Candidates
- 3. Ability to establish and maintain good working relationships with team members, DOL/ETA associates, other federal agencies, SWAs, OMB, NASWA and vendors/contractors, as appropriate. **(H)**

- 4. Ability to analyze program needs, plan technical projects with major programmatic impact; prepare analytical papers and reports within tight deadlines. (M)
- 5. Ability to communicate in writing and verbally with various audiences through letters, presentations, briefings and/or discussions. **(H)**

HOW TO APPLY

You may submit an Optional Application for Federal Employment (OF-612), a resume **or** any other written format, including a Standard Form (SF) 171, you choose. Certain information is needed in order to evaluate your qualifications for the job, therefore, your application <u>must</u> contain the following information:

- Vacancy announcement number, title, series, grade for the job for which you are applying
- Full legal name and mailing address
- Social Security Number (SSN)
- Country of Citizenship MUST BE U.S. CITIZEN
- Veterans Preference
- Daytime and evening telephone numbers
- For experiences most relevant to the position, include name of employer, dates of employment, job title, start and end dates, a description of your duties and responsibilities and hours worked per week for each job listed
- Title, series and grade and dates of highest Federal civilian position held
- For education, include name, city, and state of high school and colleges/universities attended as well as date of diploma or GED. Also include type and year of any degrees received and majors. If no degree, include total credits earned and indicate whether semester or quarter hours. Do not send transcripts unless checked below.
- To receive credit for relevant training, list seminar/course titles, dates, number of hours and name of the institutions from which training was received.
- Description of honors, awards, and special qualifications such as language skills, computer skills along with dates acquired, if relevant to position.
- If applying for reinstatement or transfer, attach a copy of the appropriate SF-50, Notification of Personnel Action, which confirms your status.

The following material is required if checked:

- <u>X</u> -- Most recent supervisory performance appraisal <u>or</u> a statement with reasons why you do not have a supervisory appraisal is required for all applicants.
- X SF-50, Notification of Personnel Action (Required for all current or former federal applicants).
 - College transcript (Required if qualifying based solely on education or a combination of education and experience.
- X -- Other: DD-214 and/or SF-15 for VETERANS
- X -- Other: ICTAP Letter for ICTAP Eligibles
- X -- Please complete and submit the attached Applicant Background Questionnaire, OMB No. 1225-0072, with your application. Submission of this form is optional. Data collected will be used only in aggregate, to assess the effectiveness of outreach efforts. Consideration for this job will not be affected by failure to submit this form. We will acknowledge receipt of your application, if it is accompanied with this form.

Mail your application to, or secure forms or information from:

U.S. Department of Labor Employment and Training Administration Office of Human Resources 200 Constitution Avenue, NW, Room N-4656 Washington, DC 20210

Attn: Shelley DeCrane

Commercial: (202) 693-3922 Fax: (202) 693-3734 TTY: (202) 693-3924

The area of consideration for this position is limited to <u>All Eligible Candidates and</u> *ICTAP Eligibles Within the Local Commuting Area.

This position is inside of the bargaining unit.

An incomplete application package may result in your being considered ineligible. To receive consideration for this opportunity, <u>your complete application must be in the Office of Human Resources by the closing date of this announcement.</u>

All qualified candidates will receive consideration for this position without regard to race, color, religion, sex, age, national origin, disability, political affiliation, labor organization affiliation, marital status, sexual orientation, or other non-merit factors.

The Department of Labor welcomes and encourages applications from persons with physical and mental disabilities and will reasonably accommodate the needs of those persons.

- -Use of postage paid government agency envelopes to file job applications is a violation of Federal law and regulation.
- -If the position is announced with promotion potential, the incumbent may be promoted without further competition upon meeting all legal regulatory requirements. However, promotion is not guaranteed and no promise is implied.
- -Travel and relocation costs will be paid for employees of the Department for promotion. Other moves are payable if relocation is determined to be in the best interest of the government.
- -Selection for this position may be made as a result of this announcement or by any other appropriate means including reassignment, reinstatement, new appointment, transfer or change to lower grade.
- -Special Note to Outside Applicants: Male applicants between the ages of 18 and 25 are eligible for appointment only after registering with the Selective Service System.

<u>VETERANS' PREFERENCE</u>: If you served on active duty in the U.S. Military and were separated under honorable conditions, you may be eligible for veterans' preference. To receive preference, if your service began after October 15, 1976, you must have a Campaign Badge, Expeditionary Medal, service connected disability, or you must have served on active duty during the Gulf War from August 2, 1990 through January 2, 1992.

- * To claim 5-point preference, **attach a copy of your DD-214**, Certificate of Release or Discharge from Active Duty, or other proof of eligibility.
- * To claim 10-point preference, **attach an SF-15**, Application for 10-point Veterans' Preference, plus proof required by that form.

The Government Reform Act of 1994 mandates that all Federal employees who are hired after January 1, 1995 must receive their salary via-Direct Deposit/Electronic Fund Transfer or must request a waiver.

WHY WORK FOR US: As a permanent or long term temporary employee with the Department of Labor, you will be entitled to a wide array of benefits. The Federal Employees Health Benefits program has many plans to choose from; all at very reasonable rates which can be paid from pre-tax income. The Federal Employee Retirement System is one of the premier retirement programs in the nation. This program features three components: a retirement pension; the Thrift Savings Plan (an employee controlled investment program); and social security. Federal Employee Group Life Insurance offers numerous life insurance policy options covering employees, spouses and dependents. The leave program offers exceptional time off benefits including annual leave, sick leave, an employee leave share program, Family Friendly Leave, Family Medical Leave, and 10 paid holidays per year. The Child Care Subsidy Program provides financial assistance to make child care more affordable for qualifying employees. Employee Assistance Programs provide confidential counseling and referral services to employees and their family members at no cost as well as periodic seminars on behavioral health issues. You may also be entitled to career development and enrichment training. As an employee of the Employment and Training Administration you will enjoy additional benefits such as the Transportation Subsidy Program (vanpool, commuter vehicle), a pre-tax payroll deduction benefit; and Family Friendly Policies such as alternative work schedules. There are a variety of other services provided such as a cafeteria, Fitness Center, Health Unit, on-site childcare center; credit union, recreation association and store, dry cleaners, and U.S. postal services.

DELEGATED EXAMINING AUTHORIZATION NO. DL-1. Competitive examining authority has been delegated to the Department of Labor by the Office of Personnel Management. Non-status applications will be forwarded to the Delegated Examining Unit for rating, ranking and referral.

OMB No. 1225-0072 FORM APPROVED

(Exp. 4-30-2002)

The U.S. Department of Labor is requesting your completion of this form to assist the agency in evaluating and improving its efforts to publicize job openings and to encourage applications for employment from a diverse group of qualified candidates, including

minorities and persons with disabilities. The Department will use the data you supply to determine how many applicants are from different groups and how many of these applicants are qualified for the job in question. The Department will then assess the effectiveness of specific outreach efforts and means of communicating information on job vacancies in light of this information.

EFFECTS OF NONDISCLOSURE: Providing the information requested on this form is voluntary. This information will have no effect on hiring decisions.

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number.

Information provided on this form will be used for program evaluation. Personal identifying information will not be included in the tabulation of data in the DOL database.

The public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to the U.S. Department of Labor, Human Resource Services Center, FPB, Washington, D.C. 20210; and the Office of Management and Budget, Paperwork

Reduction Project, Washington, D.C. 20503.

Solicitation of this information is in accordance with 5 CFR Section 720, Federal Equal Opportunity Recruitment Program (FEORP).

PLEASE COMPLETE THE FOLLOWING:

	WIFELTE THE FOLLOWING.	
Name:		Do you have a Disability?YesNo If You checked Yes above, is your disability one of the
		targeted disabilities listed below?Yes No Blind Deaf Missing Extremity(s) Partial Paralysis Complete Paralysis Convulsive Disorder Mental Retardation Mental Illness Genetic or physical condition affecting limbs or spine
	male	
Title, Grade, and Announcement N	umber Of Position for which applying:	
ETHNIC SELF-IDENTII	FICATION	
		an, Mexican, Puerto Rican, South or Central American, or other
Spanish culture or origin, regardless	of race.) Yes No	
RACE SELF-IDENTIFIC	CATION	
Please read the descriptions, ther	n mark one or more races to indicate what y	ou consider yourself to be.
American Indian or Alaska Native	,	original peoples of North and South America (including tribal affiliation or community attachment.
Asian		original peoples of the Far East, Southeast Asia, or the Indian ambodia, China, India, Japan, Korea, Malaysia, Pakistan, the lam.
Black or African American	A person having origins in any of the I	black racial groups of Africa.
Native Hawaiian or	A person having origins in any of the Islands.	original peoples of Hawaii, Guam, Samoa, or other Pacific
Other Pacific Islander		
White	A person having origins in any of the	original peoples of Europe, the Middle East, or North Africa.
SOURCE OF INFO	DRMATION ABOUT THIS VACANCY:	(Check all that apply)
1. Magazine 2. Newspap 3. Radio/Tel 4. Agency P 5. State Em 6. Governme 7. Federal,	er er evision Broadcast ersonnel Office ployment Office ent Recruitment at School State, or Local Job Info. Center Relative Working for the Agency	